











The comfort of home. A community of support.



## Welcome to HavenHouse St. Louis at DoubleTree by Hilton!

Thanks to our friends at DoubleTree, HavenHouse St. Louis guests also have access to the following hotel amenities—all at our discounted rate!

- |  |  |
|--|--|
|  Pool           |  In-Room Mini Fridge              |
|  Fitness Center |  Microwaves <sup>1</sup>          |
|  Office Center  |  Cribs/Pack 'N Plays <sup>2</sup> |
|  Restaurant     |  Wheelchairs <sup>2</sup>         |
|  Free Wi-Fi     |  Airport Shuttle <sup>3</sup>     |

<sup>1</sup> Request in 202

<sup>2</sup> Request from Hotel

<sup>3</sup> To/From Lambert Airport

(314) 434-5858

1973 Craigshire Rd, St. Louis, MO 63146

[www.havenhousestl.org](http://www.havenhousestl.org)

# Say Hello!

Guests who stay with HavenHouse St. Louis have access to programs specifically designed to assist them in overcoming the challenges of traveling to and staying in St. Louis for medical care.

Find us in  
**202**  
on floor 2

## How We Help

- Free Lunch or Dinner
- Free & Reduced Breakfast
- Hospitality Room
- Free Drinks & Snacks
- Staff In-office 7 Days a Week
- Hospital Shuttle

## Our Office Hours\*

<b>Mon-Thu</b>	7 AM to 7 PM
<b>Fri</b>	7 AM to 5 PM
<b>Sat</b>	9 AM to 5 PM
<b>Sun</b>	11 AM to 7 PM
<b>Call</b>	(314) 434-5858

\*Hours may vary on weekends and holidays

# Shuttle

Our shuttle program transports patients and their families to and from most major medical centers in the St. Louis area. Sign up in our office.

★ Each time refers to when the shuttle arrives at the listed location. ★

## Monday - Thursday

### Morning

HavenHouse **7:30 AM**

### Mid-Day

HavenHouse **11:00 AM**  
Hospital **11:30 AM**

### Evening

HavenHouse **6:00 PM**  
Hospital **6:30 PM**

## Friday

### Morning

HavenHouse **7:30 AM**

### Mid-Day

HavenHouse **11:00 AM**  
Hospital **11:30 AM**

### Evening

HavenHouse **4:00 PM**  
Hospital **4:30 PM**

## Saturday

### Morning

HavenHouse **9:30 AM**

### Evening

Hospital **4:30 PM**

## Sunday

### Mid-Day

HavenHouse **11:30 AM**

### Evening

Hospital **6:30 PM**

The safety of all our guests, staff, and volunteers matters to us. Please follow our shuttle rules to ensure that every trip is comfortable for all riders. **Guidelines are subject to change at staff discretion.**

**Thank  
You!**

- Shuttle sign-ups are first-come, first-serve
- Sign-up or cancel at least two hours before departure time
- Inclement weather may delay or cancel shuttle routes
- Use seat belts and car seats as required by law
- Be prepared to mask where required
- Failure to follow rules may result in loss of shuttle privileges